

New Hope Fellowship FAQ for In-Person Service

This document, together with overall Covid-19 Guidelines, will be regularly reviewed and updated by the New Hope Fellowship (“NHF”) Covid-19 Task Force.

How will you screen for Covid-19?

Each person that comes to in-person service will be required to pre-register on-line. Any “walk-ins” will be subject to screening as set out below.

Actions:

- Anyone showing any of the listed symptoms or living with anyone showing any of the symptoms listed are encouraged to stay home.
- Symptoms we are asking everyone to check themselves for, and family members for 24 hours prior to coming to church are:
 - Fever
 - Cough:
 - new onset of cough or;
 - worsening chronic cough
 - Breathing:
 - shortness of breath
 - difficulty breathing
 - Sore throat
 - Difficulty swallowing
 - Decrease of loss of sense of taste or smell
 - Chills
 - Unexplained headaches
 - Unexplained fatigue / malaise/muscle aches
 - Nausea / vomiting, diarrhea, stomach pain
 - Eye pain or pink eye (conjunctivitis)
 - Runny nose or nasal congestion without other known cause
- Anyone intending to attend in-person worship will be required to pre-register including listing all family members who will be attending.
- The Downtown Toronto campus will screen with an infrared thermometer. Anyone with a temperature of higher than 37.3 degrees will be asked to have a secondary screening with a different infrared thermometer. If the secondary screening yields the same result, the individual and family members will be asked to leave.
- Any “walk-ins” who have not pre-registered will be subject to additional screening of symptoms.

How will you control the risk of transmission at church?

NHF has established policies to enforce social distancing, sanitization and other best practices designed to reduce exposure to the virus while at church.

Actions:

- Every individual will be required to sanitize their hands upon entry into the building.
- Masks will be required to be worn at all times with the exception of staff/serving members only while they are leading praise, presiding or preaching.
- We will be encouraging “singing with your heart” during praise.
- Ushers will guide attendees to “EM assigned” seats to ensure physical distancing of a minimum 6ft.
- There is a procedure to address sanitization before and after worship service, as well as restroom guidelines.
- NHF will have a dedicated entrance/exit with sufficient time to avoid attendees of the next service.
- There are currently no children programs. We are asking that only children born in 2006 and later accompany their parents to NHF service.

What will you do if there is a potential case, or suspected exposure to, Covid-19?

NHF has established a communications strategy to ensure the rapid messaging of any potential cases.

Actions:

- We have a Communications Point Person for each of NHF, Korean Ministry, Education Department and Russian Ministry. These individuals are responsible for notifying or receiving notification of any potential positive cases.
- Everyone who attended NHF service on the same day as the effected individual(s) will be promptly notified.